

FY22 RESULTS PRESENTATION AND STRATEGY UPDATE

John Shuttleworth, CEO

Brendon Glass, CFO

August 2022

Disclaimer

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All numbers are as at 30 June 2022 unless otherwise stated. Numbers may not add up due to rounding.

The release of this announcement has been authorised by the Board of Directors.

AGENDA

BUSINESS RESULTS AND STRATEGY

John Shuttleworth, CEO

FINANCIAL RESULTS

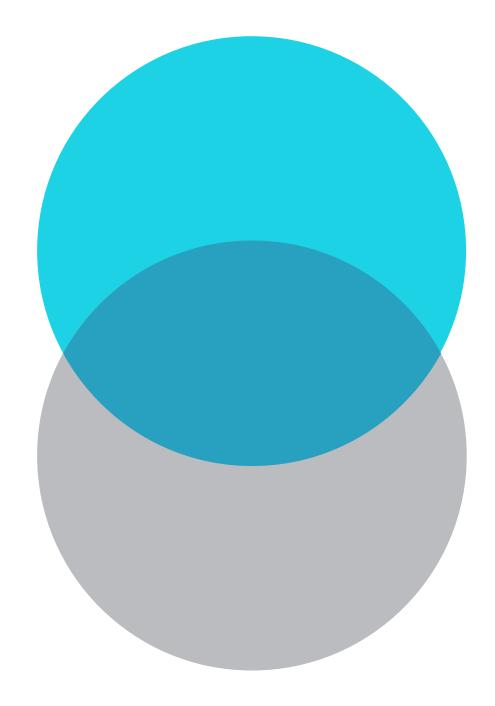
Brendon Glass, CFO



BUSINESS RESULTS

John Shuttleworth, CEO





KEY MESSAGES FY 2022

- Transformational year
- Strong earnings and profit growth
- Efficient integration of ClearView Advice
- Delivered revenue growth and cost synergies
- Strong licensed adviser growth
- Solid performance of self-licensed business
- Lending solutions record year
- Restructure of asset management underway

Snapshot of core earnings











Dividend Fully franked and to be paid September 2022

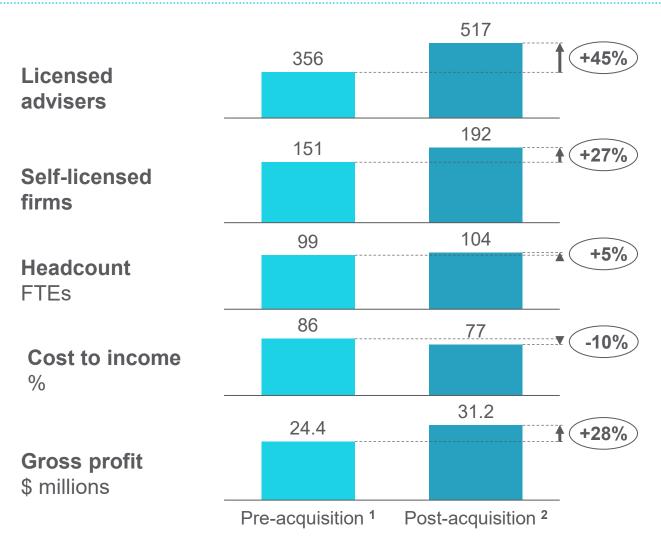




KEY MESSAGES

- Completed 1 November 2021
- Delivering scale and efficiency
- Organisation structure implemented day 1
- Strengthened leadership team
- Strong adviser retention
- Material expense synergies
- Gross profit +28% and headcount FTE +5%

ClearView Advice acquisition has transformed Centrepoint Alliance



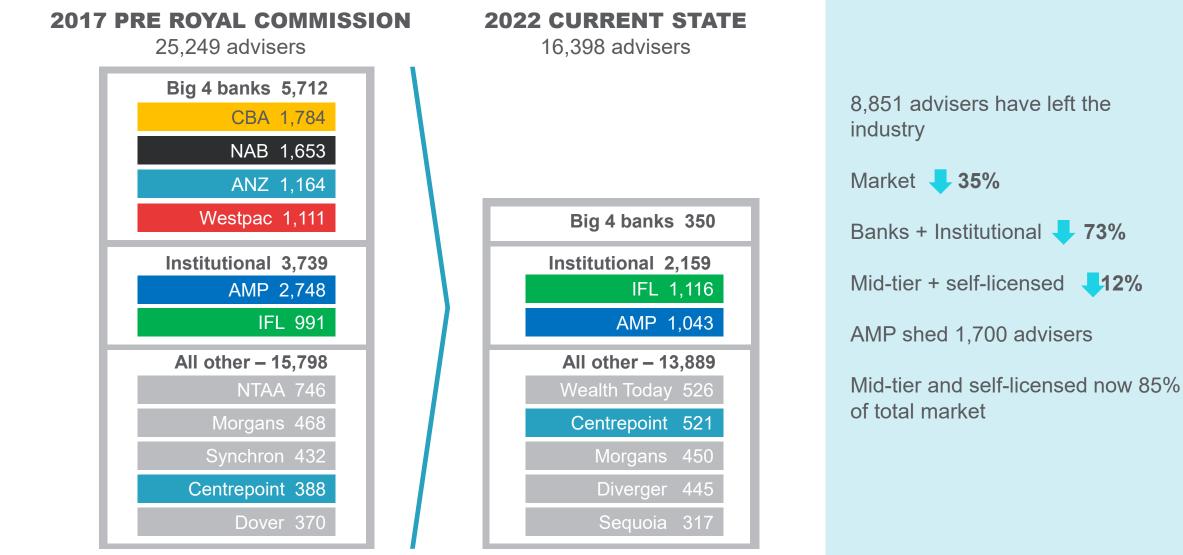
Sources: Centrepoint Alliance financial analysis; FY22 annual results.

1 Pre-acquisition metrics are defined as 30-June-2022 equivalents without the benefit of ClearView Advice acquisition.

2 Post acquisition metrics are 30-June-2022. Gross profit of \$31.2 million includes 8 months of ClearView Advice acquisition (\$6.8 million).

6

The industry has shifted from bank-owned and institutional to mid tier and self-licensed



Sources: ASIC Adviser register as at 30 June 2022

Centrepoint is building scale

LICENSEE RANKING

Number of authorised representatives

Rank	Licensee group	No of ARs	Net growth
#1	INSIGNIA (IOOF)	1,116	-320
#2	AMP	1,043	-248
#3	Wealth Today	526	-112
#4	Centrepoint Alliance	521	(23)
#5	Morgans	450	-20
#6	Diverger (Easton)	445	-92
#7	Sequoia	317	-37
#8	Ord Minnett	288	-40
#9	Count	278	30
#10	NAB	271	- 18

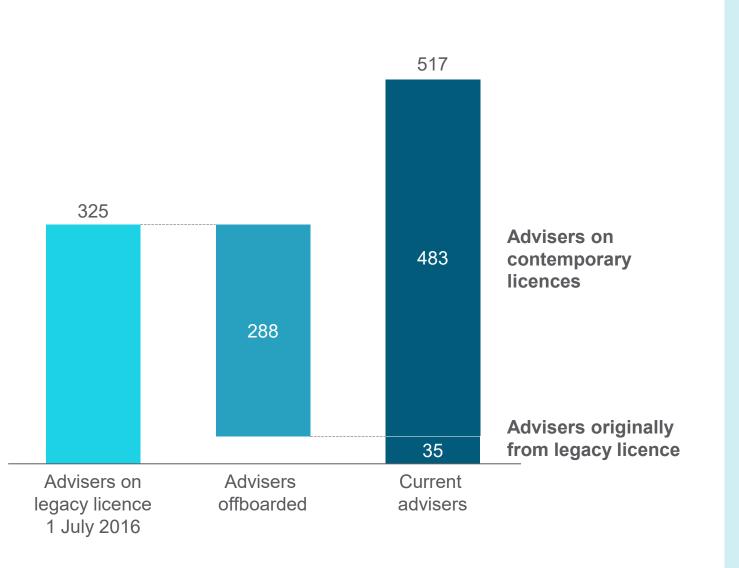
Note ASIC data differs from internal data due to timing

CAF has performed well relative to peers – only one of two large licensees to record net growth over FY22

Flow out of institutional licensees continues

Despite large numbers of advisers flowing out of institutional licensees most mid-tier AFSL's are shrinking

Centrepoint Alliance has retained and attracted the best advisers



KEY MESSAGES

- Composition of advisers under our licence has profoundly changed
- 88% of advisers on our legacy AFSL have exited
- Those that remain are high quality firms
- New advisers who have joined run sustainable businesses
- Centrepoint has a zero tolerance for advisers with poor compliance and values that are inconsistent with good client outcomes

Strong service levels maintained post acquisition

SERVICE LEVELS

July 2021 to June 2022

	Number of enquiries	Average days to resolve
Advice revenue	11,298	1.42
Education	3,938	3.28
Governance and standards	4,262	0.62
Practice transitions	8,090	2.02
Research	1,112	2.10
Technical	2,775	0.41
Total	31,475	1.63

Service levels were maintained despite significant uplift in enquiries driven by the growth in adviser numbers

31,500 enquiries over 12 months

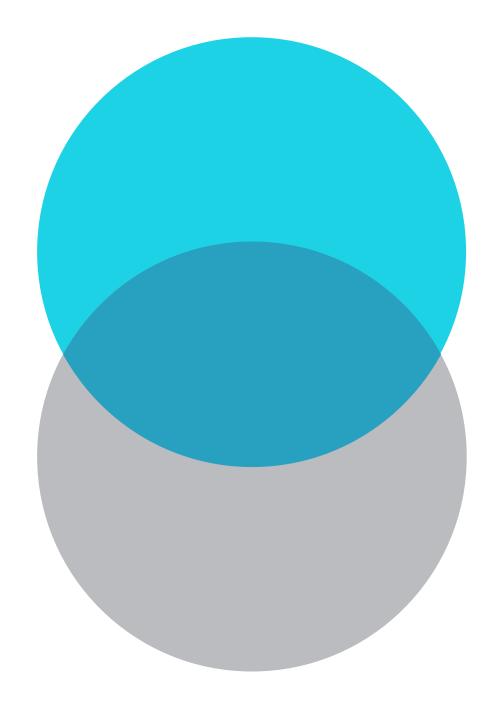
90% resolved within 3 days

Licensed advisers grew 64% from 315 to 517

STRATEGIC FOCUS

John Shuttleworth, CEO





A simple way to think about our strategy

Building scale and capability in our core licensee business Develop revenue adjacencies that enhance our offer and improve margin Differentiate through quality of advisers, service quality and technology

Centrepoint's adviser network drives an estimated ~\$780 million+ in revenue across 4 areas in the value chain

- 517 licensed advisers
- 788 self-licensed
- ~ 1,300 advisers
- 100 clients per adviser
- 130,000 advised clients
- Average balance \$350,000

\$45B FUA

Adviser revenue	 Advice fee \$3,000 130,000 x \$3,000 = \$390M 	\$390M
Platform revenue	 \$45B under advice Platform revenue margin 30bps \$45B x 30bps = \$135M 	\$135M
Asset management	 Adjust \$45B for cash (8%) and equities (10%) \$45B x 0.82 = \$36B Asset management average fee 60bps \$36B x 60bps = \$216M 	\$216M
Home lending	 130,000 customers / adv loan \$688,000¹ Home ownership 67% 32% own / 35% have mortgage² 17.5% refinance per year³ 130,000 x 0.35 x 0.175 = 7,960 opportunities 7,960 x \$688k avg loan = ~ \$5.5b in annual loans Upfront 60bps = \$33M Annual trail 15bps = \$8M 	\$41M

Assumptions are illustrative and not based on actual Centrepoint data unless stated

- 1. Centrepoint average loan size
- 2. Australian Institute Index of Health and Welfare (Home ownership and housing tenure) August 2022
- 3. Centrepoint Alliance long term refinance rate

~\$780M

Centrepoint has a strong platform for future growth

Strong foundation to support future growth						
Sustainable financials Profitable Strong balance sheet No debt	Right advisers Quality Strong community Sustainable earnings Low claims	Scale 517 ARs + 192 Self-Licensed Firms with 788 advisers	Diversified revenue Asset Management Lending Technology services	Team that can execute Organic growth Acquisition		

Centrepoint has a strong platform for future growth

Objective		1 licensed isers	2 Scale s licensed s		3 Grow salar channe		4 Grow lending solutions / broking	g Build portfolio solutions business
Baseline		uthorised entatives	192 self-licensed firms 788 advisers		7 advisers	;	\$3.2B loan book Settlements \$900	
Our focus	 r focus Organic + acquisition Quality firms only 		 Expand depth of services Digitise service provision 		 Acquire 'corporatised' firms Invest in digital advice 		 Grow aggregation business Launch lending a service 	research driven
Strong foundation to support future growth								
Sustainable fi Profitable Strong balance No debt	e e sheet	Qu Strong c	Idvisers ality ommunity claims	192 Se	Scale 517 ARs + If-Licensed Firms 788 advisers		ersified revenue Asset Management Lending Fechnology services	Team that can execute Organic growth Acquisition

When considering M&A opportunities to protect earnings and deliver synergies we apply disciplined selection criteria



LENDING AS A SERVICE

John Shuttleworth, CEO



INTRODUCING OUR NEW Lending as a Service (LaaS) solution



Centrepoint has the infrastructure, distribution, capability and the strategy to grow the lending business

Boutique aggregator with infrastructure to provide lending services

- Credit licensee
- Lending infrastructure
- Technology
- Lender panel
- Compliance and audits
- Training and business development
- Sense of community

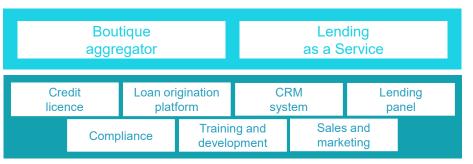
Our business today

- \$3.3b loan book
- 80 brokers in network

\$900m in annual settlements

+36% on prior year

Leveraging existing infrastructure



Lending as a Service (LaaS) has been designed to help financial advice firms build a compliant lending business

- Enable advisers to build a lending business by operating as authorised representatives under our credit licence
- Advisers leverage our infrastructure and refer clients to a Centrepoint in-house lending specialist
- We manage the end-to-end lending process
- Operational September 2022

LaaS makes sense for Centrepoint because it has huge network potential and end customers benefit

- 1,300 advisers with ~100 clients
- 130,000 advised customers
- \checkmark Home ownership with mortgage $35\%^{1}$
- ✓ ~45,500 lending opportunities
- 17.5% refinance per year ²
- \$688,000 average loan size ³

✓ \$5.5B estimated loans refinanced each year

Assumptions are illustrative and not based on actual Centrepoint data unless stated

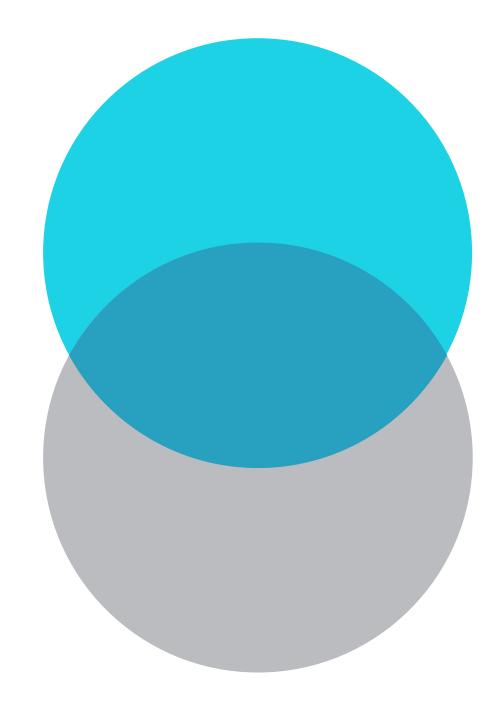
- 1. Australian Institute Index of Health and Welfare (Home ownership and housing tenure) August 2022
- 2. Centrepoint Alliance long term refinance rate
- 3. Centrepoint average loan size



FINANCIAL RESULTS

Brendon Glass, CFO





Financial results summary

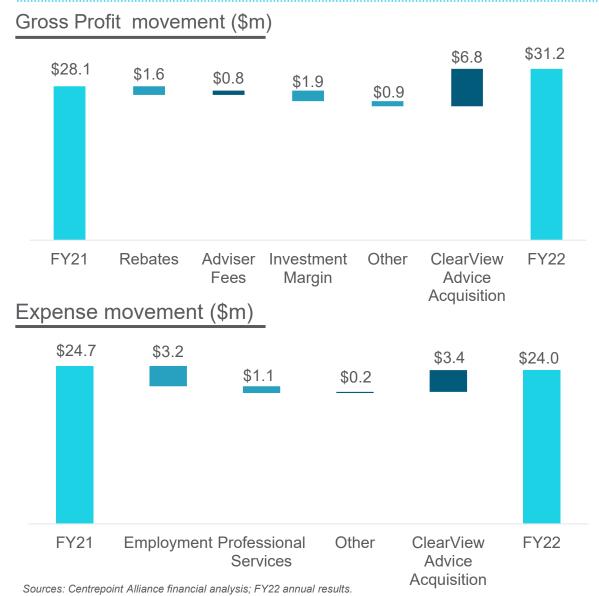
For the period	FY20 (\$m)	FY21 (\$m)	H1 FY22 (\$m)	H2 FY22 (\$m)	FY22 ¹ (\$m)
Gross Revenue	131.0	139.2	95.5	133.1	228.5
Adviser fees and commissions	(101.7)	(111.1)	(81.4)	(116.0)	(197.3)
Gross Profit	29.3	28.1	14.1	17.1	31.2
Management Expenses	(25.6)	(24.7)	(11.6)	(12.4)	(24.0)
EBITDA (excluding Legacy Claims, LTI & One-Off Costs)	3.7	3.4	2.5	4.7	7.2
Cost to Income Ratio	87%	88%	82%	73%	77%
Legacy Claims	(3.6)	0.0	0.0	0.0	0.0
LTI Costs		(0.3)	(0.4)	(1.2)	(1.6)
One-Off Costs	-	-	(0.5)	(0.6)	(1.1)
EBITDA	0.1	3.1	1.6	2.9	4.5
Depreciation, Amortisation, Impairment, Finance Costs	() ()	(1.6)	(0.7)	(1.2)	(1.9)
Profit/(Loss) before Tax	(2.2)	1.5	0.9	1.7	2.6
Тах	0.2	0.4	(0.4)	4.4	3.9
Net Profit/(Loss) after Tax	(2.0)	1.9	0.5	6.0	6.5

- Gross revenue up \$89.3m (+64% PCP) driven by \$23.5m organic licensed adviser growth and \$65.8m through ClearView Advice acquisition in gross commissions and adviser fees received
- Gross profit up 11% on PCP mainly due to increase in annuitised adviser fee revenue replacing rebate dropoff and investment margin run-off
- Management expenses down 3% on PCP (17% excluding ClearView Advice acquisition)². Primarily driven by savings in employment, professional services <u>offset</u> by higher subscriptions and technology costs
- Cost to income at 77% improvement over PCP due to active cost management and expense synergies materialising in H2 FY22 post ClearView Advice integration in Nov 2021
- EBITDA (excluding legacy claims, LTI & one-off costs) of \$7.2m up \$3.8m on PCP driven by the impact of ClearView Advice acquisition in H2 FY22
- PBT of \$2.6m up \$1.1m on PCP due to higher gross profit and improved overall expense management

Sources: Centrepoint Alliance financial analysis; FY22 annual results.

Note: **1** Contributed revenue for ClearView Advice acquisition is for eight months in FY22 (Nov 2021 to Jun 2022). Note: **2** Statutory expenses up 8% on PCP

Gross Profit and expense analysis



Key revenue movements (PCP) :

- Rebates down \$1.6m due to grandfathered rebates that have runoff, with platform rebates ceased 1 Jan 2021
- Investment margin down \$1.9m due to higher funds custody charges and lower platform margin (BT, Insignia/IOOF and Navigator platforms ceasing)
- ClearView Advice acquisition contributed \$6.8m in revenue to the overall gross profit increase for the year. Contributed revenue is for eight months effective Nov 2021 to Jun 2022 (adviser fee and employed planners)

Key expense movements (PCP) :

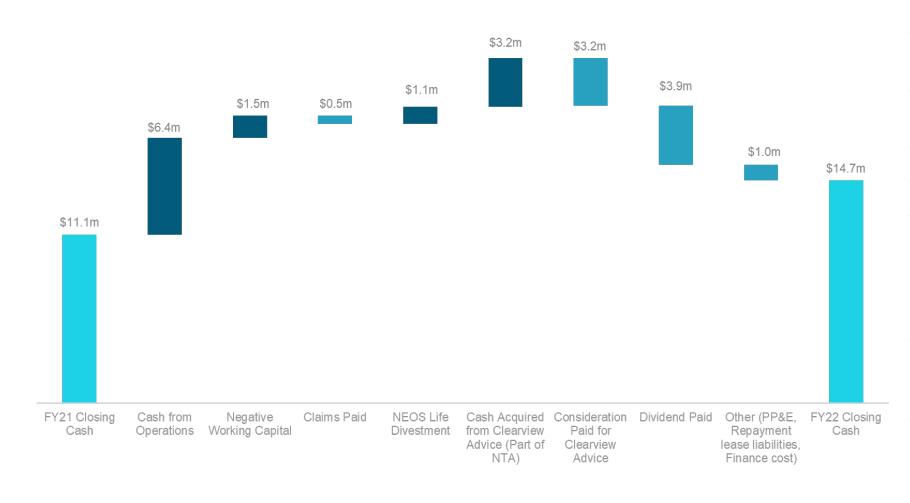
- Excluding the impact of ClearView Advice acquisition, down \$4.1m (17%) mainly driven by :
 - Employment down \$3.2m (19%) due to organisational structure changes since ClearView Advice acquisition. Headcount increased by 5% to 104.1FTE since Nov 2021
 - Professional services down \$1.1m (51%) due to lower consulting costs
 - Other expenses up \$0.2m due to higher subscription costs

BALANCE SHEET

For the period ended	FY21 (\$m)	FY22 (\$m)
Cash & Term Deposits	11.1	14.7
Trade and Other Receivables	6.7	5.1
Loans Receivable	1.2	0.4
Intangible Assets and Goodwill	3.1	17.8
Other Assets	5.0	11.3
Total Assets	27.1	49.3
Trade and Other Payables	9.8	10.0
Claims & Fee for No Service Provision	1.9	1.6
Other liabilities	4.2	9.4
Total liabilities	15.9	21.0
Net Assets	11.2	28.3
Net Tangible Assets	5.2	6.6
Net Tangible Assets (cents per share)	3.6	3.7

- Cash of \$14.7m up \$3.6m on Jun 2021 primarily due to cash from operations
- Loans receivable reduced due to \$1.1m Neos Life repayment in Dec 2021
- Intangibles increased by \$14.7m with ClearView Advice acquisition, comprising \$6.7m goodwill, \$8.0m client lists and \$0.6m trade name, offset by \$0.6m amortisation
- Claims & fee for no service provision: 1 open legacy claim (PCP 2)
- Net Assets increased principally due to \$6.5m net profit generated during the year, \$13m increase in issued capital from ClearView Advice acquisition, offset by \$3.9m dividends paid

Cash movement

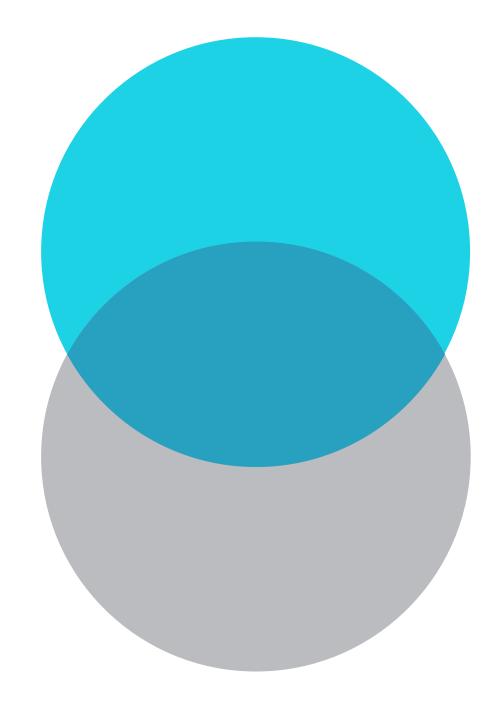


- Cash at 30 Jun 2022 at 14.7m
- FY22 Cash from operations \$6.4m
- Claims paid out \$0.5m
- Neos Life divestment \$1.1m
- \$3.2m cash acquired as part of ClearView Advice acquisition, offsetting \$3.2m cash consideration paid in Nov 2021
- Dividends paid \$3.9m (\$2.9m H1 FY22 and \$1.0m H2 FY22)
- Other \$1.0m consisting of PP&E acquisition, finance costs and repayment of lease liabilities

2023 OUTLOOK

John Shuttleworth





We remain very positive about the business outlook



Good momentum with strong second half run rate



July 2022 on track to budget



Pipeline of acquisition opportunities – discussions continuing



Well advanced with strategic initiatives to drive organic growth – Lending / Managed Accounts



Regulatory change has stabilised and manageable



Encouraged by potential for practical regulatory reform – Quality of Advice Review



Further update at November Annual General Meeting





